

## Privacy Policy

**Effective Date:** January 1, 2023

### Introduction

Nate's Place, A Wellness and Recovery Center (referred to as "we", "us" and "our") is committed to respecting and protecting your privacy, including personal health information where applicable. This Privacy Policy explains how we collect, use, share, and protect information about you when you visit our website [natesplacewellnesscenter.org](https://natesplacewellnesscenter.org), communicate with us via email, or engage with us in ways that may involve protected health information (PHI). By using our website, contacting us, or providing PHI, you agree to the terms of this Privacy Policy.

### 1. Information We Collect

We may collect the following types of information:

- **Personal Information:** This includes information you voluntarily provide, such as your name, email address, mailing address, phone number, and any other information that can identify you personally.
- **Protected Health Information (PHI):** If you provide health-related information in the course of your interactions with us, we may collect PHI as defined under the Health Insurance Portability and Accountability Act of 1996 (HIPAA).
- **Usage Information:** We may collect information automatically when you interact with our website, including IP address, browser type, pages visited, and time spent on our site.

### 2. How We Use Your Information

We may use your information for the following purposes:

- To communicate with you about our programs, events, or activities;
- To respond to your inquiries and provide you with information or services you request;
- To improve our website, programs, and services;
- To analyze and understand trends and user interactions to enhance our communications;
- To send you newsletters, updates, and other information related to our mission, provided you have opted to receive such communications;
- **To provide health-related services or resources**, in compliance with HIPAA and other applicable laws;
- To comply with legal obligations, resolve disputes, and enforce our agreements.

### 3. HIPAA Compliance and Use of PHI

If your interactions with us involve PHI, we will handle and protect this information in accordance with HIPAA and relevant data privacy regulations.

- **Permitted Uses and Disclosures:** We will only use or disclose PHI for purposes allowed by HIPAA, such as for health-related services you have requested, for limited research or operational purposes with your consent, or as required by law.
- **Authorization:** In cases where HIPAA requires us to obtain your authorization to use or disclose your PHI, we will do so. You may revoke this authorization at any time.
- **Safeguarding PHI:** We have implemented administrative, physical, and technical safeguards designed to protect your PHI from unauthorized access, use, or disclosure.

#### 4. Sharing Your Information

We do not sell, trade, or rent your personal information or PHI to others. We may share information in the following circumstances:

- **Service Providers:** We may share information with trusted third-party service providers who help us operate our website, conduct our activities, or provide health-related services in a HIPAA-compliant manner.
- **Legal Requirements:** We may disclose your information, including PHI, if required to do so by law, or in response to a subpoena, court order, or other legal request.
- **Consent:** We may share your information with third parties if you have given us explicit consent to do so.

#### 5. Cookies and Tracking Technologies

Our website may use cookies and similar technologies to enhance your experience, analyze website traffic, and personalize content. You can set your browser to refuse cookies or to alert you when cookies are sent. However, some parts of our website may not function properly without cookies.

#### 6. Security of Your Information

We take reasonable measures to protect both personal information and PHI from unauthorized access, alteration, disclosure, or destruction. Our safeguards include administrative, physical, and technical controls in line with HIPAA requirements to protect your PHI.

#### 7. Links to Other Websites

Our website may contain links to third-party websites. This Privacy Policy applies only to our website, and we are not responsible for the content or privacy practices of any linked sites. We encourage you to review the privacy policies of other websites you visit.

#### 8. Children's Privacy

Our website and services are not intended for children under the age of 13. We do not knowingly collect personal information from children. If we become aware that we have inadvertently collected personal information from a child under 13, we will take steps to delete such information from our records.

#### 9. Your Rights

You have rights under both general privacy laws and HIPAA. These include:

- The right to access, correct, or delete your personal information or PHI in our records, subject to applicable legal requirements.
- The right to request an accounting of disclosures of your PHI.
- The right to request restrictions on certain uses and disclosures of your PHI.
- The right to revoke any authorization previously given, except to the extent that we have already acted on it.

To exercise these rights, please contact us using the information provided below.

#### **10. Changes to This Privacy Policy**

We may update this Privacy Policy from time to time to reflect changes in our practices, technologies, or legal obligations. We will notify you of any significant changes by posting the updated Privacy Policy on our website, along with the "Effective Date."

#### **11. Contact Us**

If you have any questions or concerns about this Privacy Policy, including our HIPAA compliance practices, please contact us at:

Nate's Place, A Wellness and Recovery Center  
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(805) 628-2552  
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